

Quick Start Guide



clyde
Control Your Devices
Version 4





- Introduction
- Connecting to the server
- Installing CLYDMediaContact Client
- Setting up a Kiosk / Workspace
- Criteria – Device Conformity

In order to get started working with your CLYD software, this document will guide you through some simple operations in order to deploy a Kiosk or Workspace to your devices.

Afterwards, you can then discover the advanced features of CLYD detailed in the complete online user guide.

If you need help or have any questions, you may contact our technical support team at:

- +33 (0)2 41 22 70 00
- support@telelogos.com

Connecting to the server



- **Before continuing, make sure you have the following details:**
 - The Address/URL of your CLYD server
 - The Company name created for you on the CLYD server
 - Your Username and Password
- **From your PC: Connect to the CLYD console via your Internet Explorer, Chrome or Firefox web browser**

GET CONNECTED

Company
Your Company Name

User name
User name

Password
.....

Remember me

LOGIN >

Connection: <http://ServerAddress/CLYD>

Fill in the required fields with your information.

Installing CLYDMediaContact client



✓ Generating an installation package

- Enrolling a device
- Verifying device enrollment

► CLYD console: Menu > Configuration > Package

Name .apk Generate package Cancel X

INFORMATION MANUFACTURERS ADD-ONS IN-HOUSE APPLICATION FILES WIFI

Link via QR Code



Manufacturer ADD-ONS:
Select the ADD-ON that corresponds with make/model of your device.

Generate package:
Allows, for example, to scan the QR code with a link to download the package directly on the device.

Information:
Device identifier: by default the IMEI is used.

Installing CLYDMediaContact client



- Generating an installation package
- ✓ **Enrolling a device**
- Verifying device enrollment

Two possible enrollment methods

Android Enterprise (recommended)

- Access to the Google Play Store
- Advanced administration

Prerequisites

Minimum Android version 7.0
Factory reset the device (Out of the box settings)
CLYD server in HTTPs (on-premise)

Enroll the CLYD company to Android Enterprise
▶ CLYD Console: Menu > Company > Android Enterprise tab
To configure Android Enterprise
follow the instructions on the Android Enterprise site

Standard

- No internet access required (Indoor)
- No Google Play Services installed on the device

Prerequisites

Minimum Android Version 4.4

Installing CLYDMediaContact client



- Generating an installation package
- Enrolling a device
- ✓ **Verifying device enrollment**

Android Enterprise

After a Factory reset

Google Connexion: Adresse e-mail = **afw#clyd**

- Install CLYD DPC

The CLYD DPC allows you to scan the QR-code for the CLYD package

- Follow the installation instructions for the CLYD package

The device is enrolled automatically

(Automatic connection after the CLYD package installation)

Standard

Scan QR-code for the CLYD package

Follow the installation instructions for the CLYD package

The device is enrolled automatically

(Automatic connection after the CLYD package installation)

Installing CLYDMediaContact client

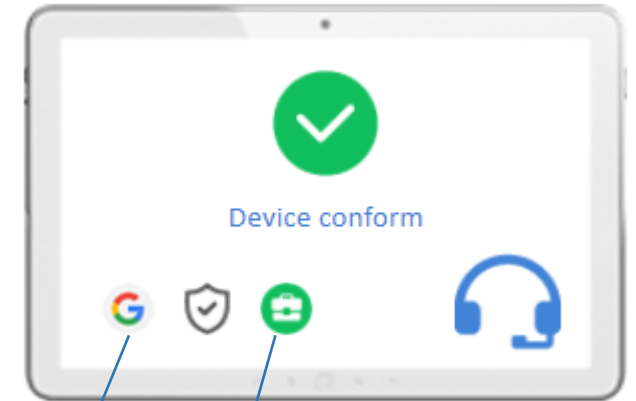


- Generating an installation package
- Enrolling a device
- ✓ **Verifying enrollment**

See the device information:
In the CLYD Console,
Menu > Devices
Select a device from the list

Identifier : Tablet_Samsung

Name :	Tablet_Samsung
Company :	TELELOGOS1
IMEI number :	
Build (S/N) :	94a4466104419d4d
Unlock :	98a04e4675
Brand :	samsung
Model :	SM-T813



Android Enterprise enrollment mode
Android Enterprise ID:
The green icon indicates that the device is properly registered in Android Enterprise mode.

Enrollment - Both modes
Google ID:
Authorizes PUSH connections

My device

General Created on 11/21/2018 2:55:48 PM 109d 23h 10min	Application inventory Data from 11/22/2018 10:18:08 AM 109d 3h 48min
Hardware inventory Data from 11/21/2018 2:56:13 PM 109d 23h 10min	Logs Last log 3/11/2019 2:05:02 PM 1min
Targets 1 enumerated target	

Configurating a Kiosk/Workspace



Application Vault

Catalog and store In-house apps and documents

Google Play Store Apps (Android Enterprise only)



Kiosk

Secured/Locked User environment

Apps and documents referenced in the Catalog
No access to system




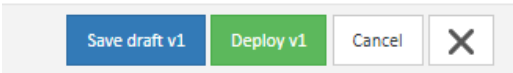
WorkSpace

User environment without locking down the device

Apps and documents referenced in the Catalog
Access to system


Configurating a Kiosk/Workspace



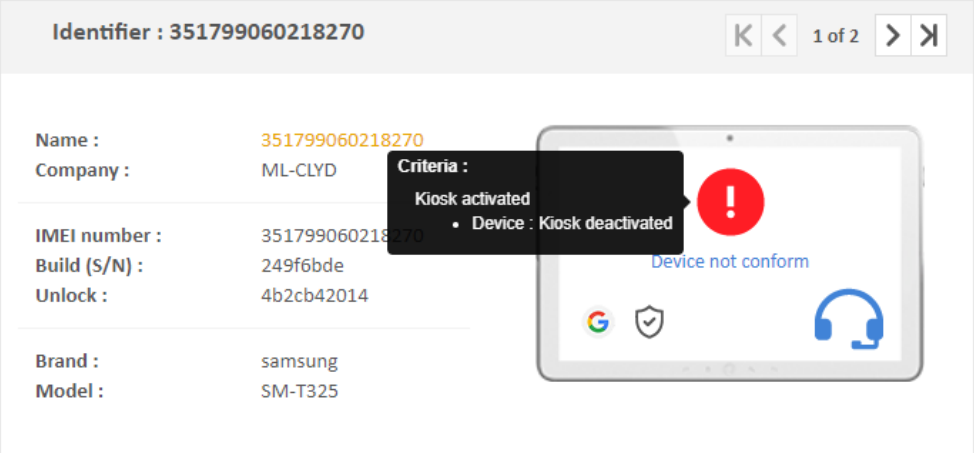
- Catalog: Add your own and/or Playstore Apps, and add files for deployment to your devices
- Kiosk / WorkSpace – Click on New 
- Kiosk: Create a name and a password
- WorkSpace : Name your WorkSpace
- Add an App from the inventory list (the application is already on the device)
- Add an In-House app from the Application Vault (the app will be deployed and installed on the device)
- Add an application from the Google Play Store (the application will be downloaded and installed by Google Play Store)
- Target: Add a new Target 'My Company' that contains all the devices in the directory
- Click on Deploy 
 - If your device has a Google-Id The Kiosk or WorkSpace will be deployed immediately from the server to the device. Otherwise, you can launch a call from the device to the server by opening the ClydMediacontact app and clicking on 'Connect to Server'.
 - The Kiosk will now be installed on the device, to exit the Kiosk you must tap 3 times on the screen and enter the password defined in the Kiosk settings. The WorkSpace will be available in the list of apps installed on the device and must be launched manually.

Device Conformity



- **Configuration** menu – **'Device Criteria'**
- Deactivate « Inherited from general configuration »
- Kiosk – Add (by default the device is conform if a Kiosk is activated on the device)
- 'Save' the criteria
- Return to the Device details (the device has a Kiosk)
- The device is shown as Conform
- On the device with the Kiosk, exit the Kiosk
- Refresh the Device Details page 
- The device now shows as Not Conform

(The Kiosk status is brought back to the server in real-time via WebServices)



Identifier : 351799060218270

Name : 351799060218270
Company : ML-CLYD

IMEI number : 351799060218270
Build (S/N) : 249f6bde
Unlock : 4b2cb42014

Brand : samsung
Model : SM-T325

Criteria :
• Kiosk activated
• Device : Kiosk deactivated

Device not conform