

Quick Start Guide



clyde
Control Your Devices
Version 4





- Introduction
- Connecting to the server
- Installing CLYDMediaContact Client
- Setting up a Kiosk / Workspace
- Criteria – Device Conformity

In order to get started working with your CLYD software, this document will guide you through some simple operations in order to deploy a Kiosk or Workspace to your devices.

Afterwards, you can then discover the advanced features of CLYD detailed in the complete online user guide.

If you need help or have any questions, you may contact our technical support team at:

- +33 (0)2 41 22 70 00
- support@telelogos.com

Connecting to the server



Connecting to the server



- **Before continuing, make sure you have the following details:**
 - The Address/URL of your CLYD server
 - The Company name created for you on the CLYD server
 - Your Username and Password
- **From your PC: Connect to the CLYD console via Internet Explorer, Chrome or Firefox web browser**

GET CONNECTED

Company
Your Company Name

User name
User name

Password
.....

Remember me

LOGIN >

Connection: <http://ServerAddress/CLYD>

Fill in the required fields with your information.

Installing the client



Installing CLYDMediaContact client



✓ Generating an installation package (APK)

- Downloading the APK
- Installing the APK (Standard mode)
- Installing the APK (Android Enterprise)
- Enrolling the device

CONFIGURATION menu – Generate a package

INFORMATION Tab

- Enter the Package name (avoid spaces and special characters)
- Device identifier: by default we use the IMEI N° (Change this to something else if your device has no SIM card slot)

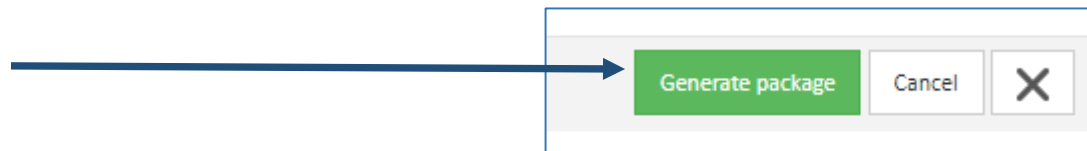
MANUFACTURERS ADD-ONS Tab

- Select the add-on for your device if it is available in the list

IN-HOUSE APPLICATION Tab

- Add the Wisemo App you have previously downloaded from the provided link. (If you want to « remote control » to the device)

Generate the package



Installing CLYDMediaContact client



- Generating an installation package (APK)
- ✓ **Downloading the APK**
 - Installing the APK (Standard mode)
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Direct download

Download it to your PC and copy to the device via USB cable to any folder.

Download directly via QR-CODE

If your device has a QR-Code reader app installed, you can open the link by scanning the generated code.

Send the download link via email

The email contains the link and the QR-CODE.


Package generation

Generation result

Direct download

My_CLYD_Package

Link via QR Code



Send link by mail

From	Support@telelogos.com
To	email@telelogos.com
Subject	My_CLYD_Package.apk

Installing CLYDMediaContact client



- Generating an installation package (APK)
- Downloading the APK
- ✓ **Installing the APK (Standard mode)**
 - Installing the APK (Android Enterprise)
 - Enrolling the device

- Click on the APK package to launch the install
- McBuildPackage => INSTALL => OPEN (Accept any required permissions/access rights=> ALLOW)
- Telelogos Add-on for ... => INSTALL => DONE (If an add-on was added)
- Device administrator (Telelogos Add-on for ...) => ACTIVATE
- (On Samsung) KLMS Agent / Samsung KNOX Privacy policy => Tick the "I have read and agree..." => CONFIRM
- Activate device administrator (MediaContact) => ACTIVATE
- Screen requesting acces rights to data => Tick « MediaContact » then click BACK
- Validate all permission requests (varies depending on the Android version)
- The Intitial connection to the server should start automatically (requires internet access via wifi/3G/4G)

Installing CLYDMediaContact client




- Generating an installation package (APK)
 - Downloading the APK
 - Installing the APK (Standard mode)
 - ✓ **Installing the APK (Android Enterprise)**
 - Enrolling the device
-
- Prerequisite: the company must be registered as **Android Enterprise** (Company Menu - Android Enterprise Tab)
 - (See all prerequisites in the online documentation)
 - The device needs to be reset/wiped (Factory reset)
 - Google Connectionn – Email address: enter **afw#clyd**
 - CLYD DPC : Install
 - CLYD DPC : QR-Code (Use the CLYDMediaContact package QR-code)
 - Validate all the permission requests (varies depending on Android version)
 - The initial connection to the CLYD server is automatic (device must be connected to the network via WiFi or 3G/4G)

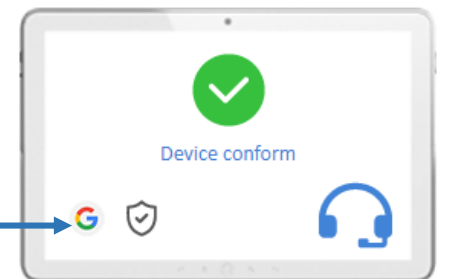
Installing CLYDMediaContact client



- Generating an installation package (APK)
- Downloading the APK
- Installing the APK (Standard mode)
- Installing the APK (Android Enterprise)

✓ Enrolling the device

- Following the APK installation, The enrollment of the device on the CLYD server happens during the initial connection, this is automatic.
- The device is available in the CLYD console, An inventory of Hardware and Software is now available.
- Menu - **Devices** -> Click on the device **Identifier** to access its details.
 - Software and Hardware inventory (Click on the Application or the Hardware inventory Tile)
 - Enter specific information (General – Contact information Tab)
 - Verify that the Google-ID is present,  (Allows immediate deployment of Kiosk/Workspace)



Configuring a Kiosk/Workspace



Configurating a Kiosk/Workspace



Application Vault

Catalog and store In-house apps and documents

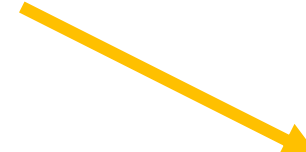
Google Play Store Apps (Android Enterprise only)



Kiosk

Secured/Locked User environment

Apps and documents referenced in the Catalog
No access to system




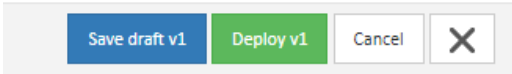
WorkSpace

User environment without locking down the device

Apps and documents referenced in the Catalog
Access to system

Configurating a Kiosk/Workspace




- Application Vault: Add your own Apps and files for deployment to your devices
- Kiosk / WorkSpace – Click on New 
- Kiosk: Create a name and a password
- WorkSpace : Name your WorkSpace
- Add an App from the inventory list (the application is already on the device)
- Add an In-House app from the Application Vault (the app will be deployed and installed on the device)
- Target: Add a new Target 'My Company' that contains all the devices in the directory
- Click on Deploy 
 - If your device has a Google-Id The Kiosk or WorkSpace will be deployed immediately from the server to the device. Otherwise, you can launch a call from the device to the server by opening the ClydMediacontact app and clicking on 'Connect to Server'.
 - The Kiosk will now be installed on the device, to exit the Kiosk you must tap 3 times on the screen and enter the password defined in the Kiosk settings. The WorkSpace will be available in the list of apps installed on the device and must be launched manually.

Device Conformity

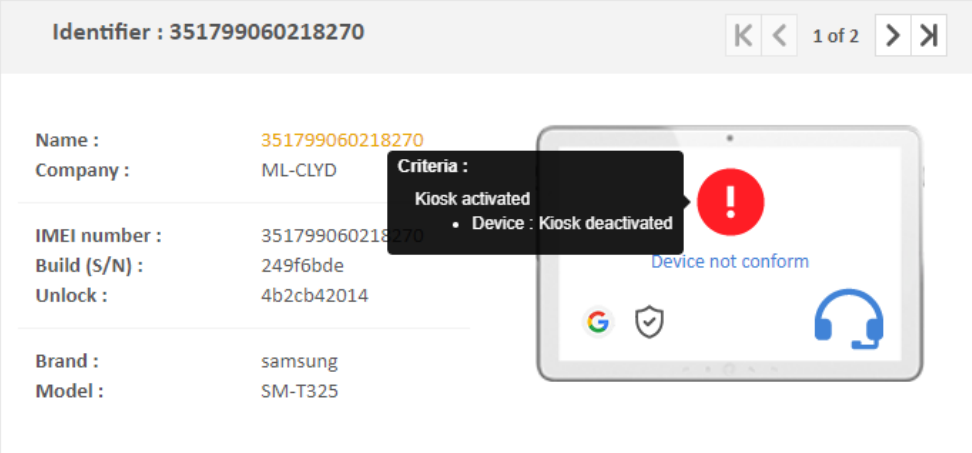


Device Conformity



- **Configuration** menu – **'Device Criteria'**
- Deactivate « Inherited from general configuration »
- Kiosk – Add (by default the device is conform if a Kiosk is activated on the device)
- 'Save' the criteria
- Return to the Device details (the device has a Kiosk)
- The device is shown as Conform
- On the device with the Kiosk, exit the Kiosk
- Refresh the Device Details page 
- The device now shows as Not Conform

(The Kiosk status is brought back to the server in real-time via WebServices)



Identifier : 351799060218270

Name : 351799060218270
Company : ML-CLYD

IMEI number : 351799060218270
Build (S/N) : 249f6bde
Unlock : 4b2cb42014

Brand : samsung
Model : SM-T325

Criteria :
• Kiosk activated
• Device : Kiosk deactivated

Device not conform